Written by Alice Marshall 28 February 2019

Extron announces GlobalViewer Enterprise (GVE) version 2.8, with more features to allow more efficient system management across the enterprise, including support for SMP series streaming media products and TouchLink Scheduling panels.



Users can easily access the web interface for an SMP, monitor remaining recording time, track calendar connection status for TLS panels, and monitor a range of other statuses and offline time for the newly supported products. GVE simplifies AV system resource management with intuitive control for hundreds of common AV tasks, whether one is working with 5 or 5000 rooms.

GVE also offers options to streamline system setup. Customers can simply import existing control systems using the Global Configurator project files on IP Link Pro control processors and MediaLink Plus controllers. For programmed systems, the Global Scripter module provides the code required to tie the system to GVE. Afterwards, monitoring and controlling systems across the enterprise is a matter of point and click.

"GlobalViewer Enterprise helps technicians automate tasks and provide help desk personnel with powerful AV monitoring and reporting tools in thousands of rooms, worldwide," Extron says. "This latest version of GVE adds support for our SMP streaming line and TLS panels, enhanced monitoring, and other features designed to save valuable time and streamline helpdesk tasks."

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