

Jenne Offers Avaya Cloud Office

Written by Alice Marshall
13 March 2020

Avaya names value-added technology distributor Jenne as master agent for Avaya Cloud Office by RingCentral-- an offering combining the RingCentral UCaaS platform, Avaya technology services and migration capabilities, and Jenne service and support.



“Jenne is excited to offer Avaya Cloud Office which will allow our agents to offer their end-customers the ability to quickly transition to the communication mode that’s right for them,” the company says. “One click is all it takes to start a call, join a meeting, contribute to a team chat or share content. Plus, Jenne offers our agents unparalleled value-added service and support to help them get started.”

Avaya Cloud Office is a single solution for all communication needs, including calling, chat, meetings and collaboration, file and desktop sharing, and task management. Jenne was the first Avaya master agent following the 2018 launch of the Avaya agent program, and was named 2019 Avaya Cloud Partner of the Year at Avaya ENGAGE in February.

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The deal follows the October 2019 Avaya alliance with RingCentral, one seeing RingCentral become exclusive UCaaS technology provider to Avaya. RingCentral also acquired a 6% stake in Avaya, worth \$125 million, and made a \$375m payment to Avaya for licensing rights and commission for selling the RingCentral solution.

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