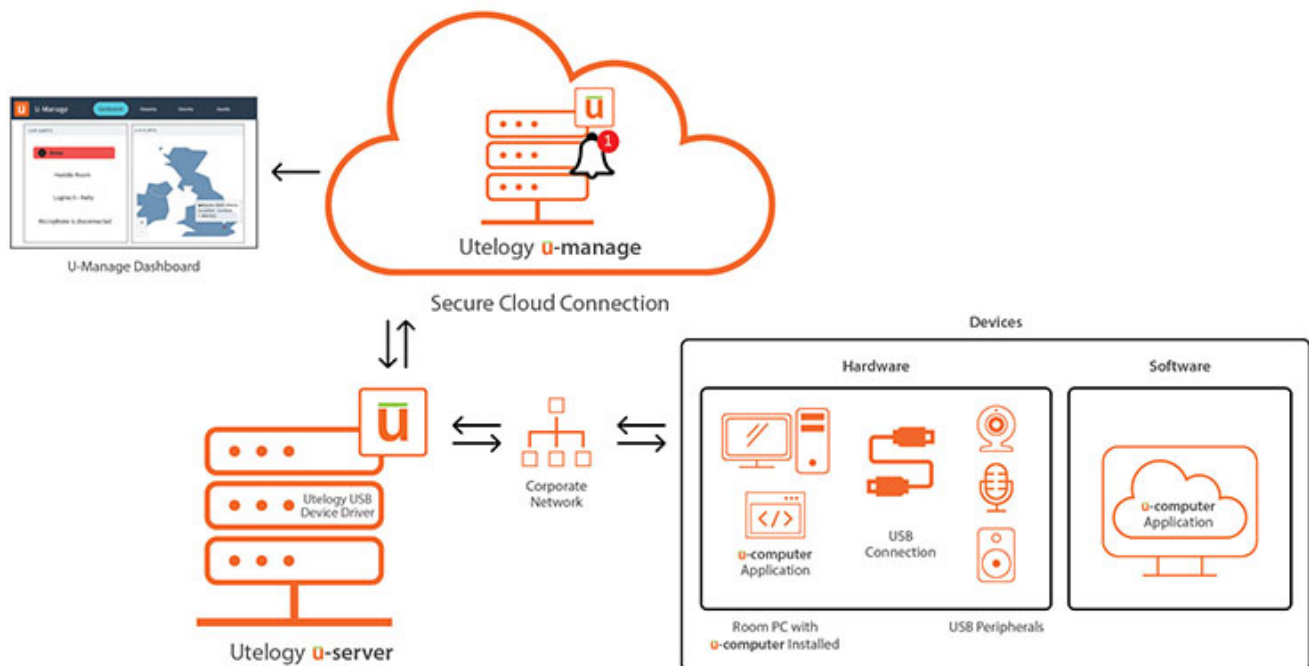# Utelogy Announces USB Device Monitoring

Written by Frederick Douglas
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Utelogy adds USB device monitoring, allowing IT departments to manage web-based conferencing software easier and more quickly, as well as allowing for an improved user experience for employees using such collaboration tools.

Companies moving to unified communications (UC) tools such as Microsoft teams, Webex, Zoom and Ring Central use a growing number of USB peripheral devices. The addition of a U-Computer and USB devices to a Utelogy configuration turns USB devices into managed assets within the U-Manage portal. U-Computer acts as a proxy for Utelogy drivers, with secure APIs making sure APIs are not exposed outside of the local host.

Utelogy can also monitor generic USB peripherals and assets lacking an API. After installing the USB driver on U-Server and connecting the device to the U-Computer, Utelogy provides users with rich data, analytics and monitoring capabilities.

"A key frustration for organizations has been the lack of visibility into these devices," the company adds. "The average huddle room probably has six or seven devices in total and half of

those are USB devices—cameras, microphones and speakers. If you can only monitor half of your devices, that creates a less than desirable user-experience. And now that we can also look at reporting and analytics, organisations are able to deliver a better workplace technology experience at a lower cost. The extraction of actionable data for these devices is invaluable."

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