

PagerDuty Integrates with SocialCast

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Operations performance management provider PagerDuty announces two-way integration with Socialcast, the VMware-owned enterprise collaboration tool, at VMworld 2015.



“During an incident, enterprises must currently navigate through a glut of information sources to resolve issues and maintain uptime,” PagerDuty says. “With this integration, we’re deepening our commitment to supporting the enterprise and enabling faster and more efficient resolutions.”

As the companies put it, linking PagerDuty and Socialcast creates an integrated workflow across the tools IT operations teams use, as data required to fix problems is seamlessly accessible from any device or platform. As a result, incident understanding and solving is more efficient.

“Two-way integration between Socialcast and the PagerDuty operations performance platform sets a new bar in helping our common customers identify and resolve IT issues rapidly,” VMware says. “The ability to swiftly communicate about time-sensitive incidents is critical, and our collaboration with PagerDuty will provide our customers an even better solution to resolve issues quickly.”

PagerDuty integration is available now from the Socialcast Integration Store.

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