

Eracent Joins Ingram Micro in Asset Tracking

Written by Frederick Douglas
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The Ingram Micro Commercial and Lifecycle Services ITAD Group announces a collaboration with Eracent integrating the BlueIQ asset tracking system with Eracent IT Management Center (ITMC).



The result, the two companies say, provides customers using both products with seamless integration to monitor and control asset detail, location, status and final disposition through the full product lifecycle. Thus, Ingram Micro ITAD clients using Eracent ITMC can manage assets from acquisition through disposition via single dashboard.

"Ingram Micro ITAD has a long history of providing industry-leading tracking and reporting to our clients for end-of-service assets," the company says. "Backed by our BlueIQ tracking system and delivered through a powerful Client Portal, our ability to provide clients detailed insight into scheduling, data sanitisation, processing, remarketing and recycling is second to none. The Eracent integration provides our mutual clients a single, unified dashboard that makes it easy for them to manage and track the full asset lifecycle."

"The integration between the Eracent IT Management Center and BlueIQ enhances security and supports the ability of both organizations to provide a better overall service experience," Eracent adds. "The integration offers a simple, wizard-driven user interface to request service, and provides minute-by-minute updates. By eliminating the need for custom integration, the user experience is both powerful and seamless."

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