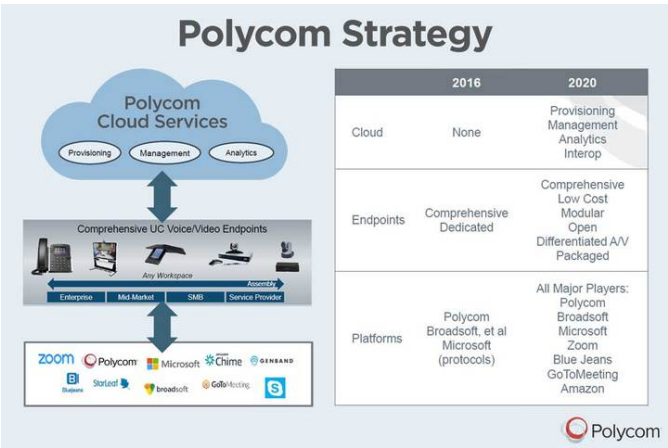


Polycom Adds to Cloud Services

Written by Frederick Douglas
25 May 2018

Polycom presents a unified cloud solutions strategy with Polycom Cloud Services, together with the launch of Polycom Device Management Services (PDSM), a means for customers to manage and measure telephony devices.



Initially available for audio system, PDMS allows customers to provision, update and secure anything from 5 to 50000 desk and conference room phones via single PDMS-E cloud portal. Service providers get an own version of PDMS in Q3 2018, with means to incorporate Polycom audio device management and analytics into the custom portal experience.

In addition, a API allows service providers to customise the services and analytics available to each customers, turning PDMS into a platform to empower service providers and "open the door to future innovation and exciting development opportunities as endpoints like Polycom Trio get even smarter in the future."

Meanwhile the RealConnect interoperability solution becomes part of Polycom Cloud Services in Q3 2018-- bringing the Polycom ecoystem strategy to the cloud to add further choice and flexibility to customers. Polycom Cloud Services should also get video endpoint management capabilities by end 2018.

"Simplifying human to human connections is in Polycom's DNA, so leveraging the cloud to enhance how our customers manage, measure, and use their voice, video, and content systems makes complete sense," the company says. "Polycom Cloud Services streamline our ability to bring simpler and better experiences to our customers whose collaboration needs are growing every single day."

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