SonicWall Expands MSSP Security Offering

Written by Frederick Douglas
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SonicWall sets to improve the Capture Cloud Platform for managed security service providers (MSSPs) with features to manage accounts, register products, control licensing and provide real-time per-user threat analytics.

"MSSPs play an essential role in our expanding partner base as they defend enterprises and SMBs against today's targeted cyber threats," the company says. "Our growing SonicWall team continues to work with some of the world's largest partners and distributors to provide proven managed security services that simplifies the daunting task of thoroughly protecting what cybercriminals seek to take. As we move into the new year, we look forward to working with the more than 20000 SonicWall partners worldwide that are changing the way organisations defend themselves today."

One addition to the SonicWall Capture Cloud Platform is My Workspace, a customer management dashboard easily accessible via SSO to the Capture Security Center (CSC). MyWorkspace promises to make it easy to on-board new customers, set up and manage multiple tenants, and provision role-based access control to manage and operate different customer environments.

Meanwhile version 9.2 of the SonicWall Global Management System (GMS) allows organisations to rapidly deploy and manage firewalls, wireless security, secure email and remote users. GMS integrates with the ConnectWise Manager professional services automation (PSA) tool to deliver a single-portal experience for automated support ticketing, system alerts and failover, and asset synchronisations.

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SonicWall Analytics provides MSSPs with an eagle-eye view of customer network traffic and the ability to monitor customer-specific risks, complete with custom, brandable reporting. Qualified MSSPs also get the option of flexible monthly pricing, currently available in beta form for Capture Client and Cloud App Security before expansion to a wider range of products come 2020.

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